

# Buckinghamshire County Council Council-supported Rural Bus Service Review 2018 Survey

Hello

Many of the bus routes serving rural areas of Buckinghamshire need ongoing financial support from the County Council to operate. We want as many people as possible in our village communities to have access to public transport, so you can get out and about and do what's important to you, such as go to the doctors, the shops or visit friends and family. We need to plan carefully to make sure we use this money as effectively as possible.

It's now five years since we looked in detail at our council supported bus routes and how they are used. Between then and now a lot has changed and we'd like to understand how current bus services are being used. We'll use this information to review how future services can better meet people's travel patterns, and this may include revising existing routes and timetables or looking at alternatives such as community transport or other flexible transport services.

Please take a few moments to complete the following survey, which is open for responses between 7 June 2018 and 20 July 2018. We'll review all the feedback from the survey this summer, and later in 2018 we'll carry out a consultation on any proposed changes. Updates on this review will be available on our website.

Many thanks for helping us to shape the future of your local bus services.

Paul Irwin  
Deputy Cabinet Member for Transport

## Questions

**Q1** How often do you currently use the bus service in your local area?

- Daily
- Once or twice a week
- A few times a month
- A few times a year
- Never

**Q2** Which of the bus services we support do you currently use? *List all that apply*

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**Q3** What day of the week do you usually travel by bus? *Choose all those that apply*

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

**Q4** What times of day do you usually travel by bus? *Choose all those that apply*

- Before 9am
- 9am – 3pm
- 3pm – 7pm
- After 7pm

**Q5** For which reasons do you use local bus services? *Choose all those that apply*

- Travel to and from work (paid or voluntary)
- Travel to and from education
- Medical appointments
- Shopping
- Visit family or friends (including caring responsibilities)
- For community, leisure and social activities
- Other (*please provide details*)

**Q6** If any bus service changes are proposed, which of the following options suit your needs best? *Please rank from 1 to 5 where 1 suits you best and 5 suits you least*

- Less journeys per day but keep a daily service
- Similar timetable but on fewer days of the week
- Service between 9am and 3pm only
- Service during morning and evening peak times only
- No Saturday service

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**Q7 Do you have any other comments or suggestions about how changes to bus services could be achieved with less impact for passengers?**

**Q8 If you have ever used a volunteer-run community transport service, please tell us about your experience.**

**About You**

This information helps us understand the views of different people. Please be assured that all the information you give will be kept completely confidential.

**What age are you?**

<input type="checkbox"/>	Under 16	<input type="checkbox"/>	35 – 44	<input type="checkbox"/>	65 - 74
<input type="checkbox"/>	16 – 24	<input type="checkbox"/>	45 – 54	<input type="checkbox"/>	75 +
<input type="checkbox"/>	25 - 34	<input type="checkbox"/>	55 - 64	<input type="checkbox"/>	Prefer not to say

**Do you consider yourself to have a disability?**

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No
<input type="checkbox"/>	Prefer not to say

**Do you use a Concessionary Bus Pass?**

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No

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What is the first part of your postcode? e.g. HP22

Which race/ethnicity best describes you?

- White/White British
- Black/Black British
- Asian/Asian British
- Mixed race
- Prefer not to say
- Other (*please provide details below*)

How did you find out about this survey?

- Council website
- Other website
- Facebook
- Twitter
- Email
- Local press or other publication
- Leaflet or poster
- Through a local group or venue, such as a library.
- Other (*please provide details below*)

**Thank you**

Thank you for taking the time to complete our survey. If you have any questions, please email [passtrans@buckscc.gov.uk](mailto:passtrans@buckscc.gov.uk) or call the Public Transport Team on 01296 382416.

You can hand it in at any BCC council office, or library, or post it back to:  
**Public Transport Team, County Hall, Walton Street, Aylesbury HP20 1UY**